How can Why my claim still be won't Do I have "in process"? I called my they pay mail-order my claim? insurance It's been two prescription carrier, but now months! benefits? Services I'm just more denied?! confused. Call the Benefit Resource Center ("BRC"),

We're Here To Help!

We speak insurance. Our Benefits Specialists can help you with

- Deciding which plan is the best for you
- Benefit plan & policy questions
- Eligibility & claim problems with carriers
- Information about claim appeals & process
- Allowable family status election changes
- Transition of care when changing carriers
- Claim escalation, appeal & resolution

- Medicare basics with your employer plan
- Coordination of benefits
- Finding in-net work providers
- Access to care issues
- Obtaining case management services
- Group disability claims
- Filing claims for out-of-network services

Benefit Resource Center

BRCMT@usi.com | Toll Free: 855874-0742 Monday through Friday 8:00am to 5:00pm Mountain, Pacific and Alaska Standard Time